

## **Grievance Redressal Cell**

### **Constitution [2017-18 & 2018-19]**

<b>S. No.</b>	<b>Name of Faculty</b>	<b>Designation</b>	<b>Contact Number</b>
1	Dr. P. D. Chaudhari	Chairperson (Professor & Principal)	9011070913
2	Mr. U. C. Galgatte	Member, Coordinator (Associate Professor)	9890755938
3	Dr. Ms. S. B. Jadhav	Member (Professor)	9922877457
4	Dr A. A. Phatak	Member (Professor)	9822449380
5	Dr. Ms. D. D. Bandawane	Member (Professor)	9822425748
6	Dr. B. P. Pimple	Member (Associate Professor)	9970830030
7	Mr. S M Dalvi	Member (Office Superintendent)	9823727340
8	Miss Dipali Bhondawe (Student of M. Pharm.)	Member, Student representative, Invitee	9028907105

### **Constitution [2019-20 & 2020-21]**

<b>S. No.</b>	<b>Name of Faculty</b>	<b>Designation</b>	<b>Contact Number</b>
1	Dr. P. D. Chaudhari	Chairperson (Professor & Principal)	9011070913
2	Mr. U. C. Galgatte	Member, Coordinator (Associate Professor)	9890755938
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6	Dr. B. P. Pimple	Member (Associate Professor)	9970830030
7	Mr. S M Dalvi	Member (Office Superintendent)	9823727340
8	Miss Ruchita B Bhor	Member, Student Representative, Invitee	7972231479

## **Mechanism of Grievance Redressal Cell**

- 1] Considering broadly, grievances may be of two types 1) Academic: related to attendance, charging of fees, assessment, conduct of examination, syllabus completion, teaching methodologies etc. 2) Non academic: harassment by colleague, peer pressure, classroom management, facilities available and its utilization etc.
- 2] It has been decided to keep grievance redressal box in front of administrative office.
- 3] The grievance redressal box is opened every month to collect and resolve the complaints. The complaints may be written or communicated through online portal.
- 4] The complainants shall be summoned to hear the complaints if required.
- 5] After hearing the complaints the committee shall take appropriate and amicable decision and subsequently the decision is communicated to complainant.
- 6] If the complainant is not satisfied with the decision of the committee, then complainant can make appeal before the chairman of management.
- 7] All the decisions taken by the committee will be rational and amicable to resolve the complaints of the aggrieved.
- 8] If the complaint is of serious nature and beyond the ambit of the committee then decision will be taken to forward the complaints before the competent authority.